



The
Grooming
Lodge

Dog Grooming Agreement

CLIENT'S NAME:	DOG'S NAME:
Address: 	Dog Breed: Colour: D. O.B. Male/Female Neutered Yes/No
Telephone Numbers Landline: Mobile	Emergency Contact Details:
Vet Details: Medical Issues: Skin Allergies:	Vaccinations Expiry Date: Food Allergies:
Is your dog allowed treats?	Yes/No
Is your dog allowed to play with toys?	Yes/No
Can we use photographs/videos of your dog for social media?	Yes/No
<p>🐾 Terms & Conditions 🐾</p>	
<p>1. Please tell us if your dog is aggressive with people/other pets, we may need to use a muzzle if deemed necessary.</p> <p>2. In accordance to the Animal Welfare Act, we will not spend more than 15 minutes de-matting. A matted coat may result in us having to clip the coat short all over - our priority here is comfort as matting can be painful to remove for the dog. There is an extra charge for matted dogs due to the extra time it takes and excess wear and tear to equipment. In such cases you will also be asked to complete our Matted Coat Consent Form prior to clip off.</p> <p>3. The Grooming Lodge reserves the right to refuse/stop services at any time before or during the grooming process, this could be due (but not limited) to an aggressive/stressed dog, health concerns or finding fleas.</p> <p>4. If we find fleas you will be contacted and asked to collect your dog immediately. Grooming will cease at whichever point we are at in the groom, a fee may incur and we will need to reschedule to finish the groom.</p> <p>5 Last minute cancellations (less than 24 hours notice) or no show will incur a fee of £20 per dog.</p> <p>6. We do not express anal glands.</p> <p>7. If you are dissatisfied with your pet`s groom please let us know within 48 hours and we will do our best to resolve it for you.</p>	
By signing below, I confirm that I have read and agree to the policies of The Grooming Lodge for my dog	
Signature _____	Date _____